

## Outpatient Neurologic Rehabilitation Services: Fiscal Year 2017

OSUWMC Outpatient Neurologic Rehabilitation offers comprehensive rehabilitation to persons with a wide variety of diagnosis. Diagnosis range from fractures and low back pain to complex spinal cord injuries, brain injury and stroke.



### OSU Outpatient Rehabilitation Philosophy:

The purpose of Outpatient Neurologic Rehabilitation Services at The Ohio State University Wexner Medical Center is to use innovative methods to improve health and function and help persons adapt to life changes resulting from disease, trauma, or congenital deficits. These services are planned and delivered in a coordinated, efficient and cost-effective manner. Rehabilitation services are provided by an interdisciplinary team that includes patients, families and caregivers as integral members of this team. All team members facilitate patient self-advocacy and reintegration into home, community, school and work environments by addressing impairments and disabilities.

We are here to serve each patient with dignity and respect as a valued individual. Confidentiality, privacy and spiritual needs are always respected.

Therapy team members are responsible for maintaining the highest standards of ethical practice. Neurologic Rehabilitation specialists regularly refine their knowledge and clinical skills through continuing education, teaching, research, and organizational training activities. Ongoing innovation, quality improvement and program evaluation assures excellence in patient care and treatment.

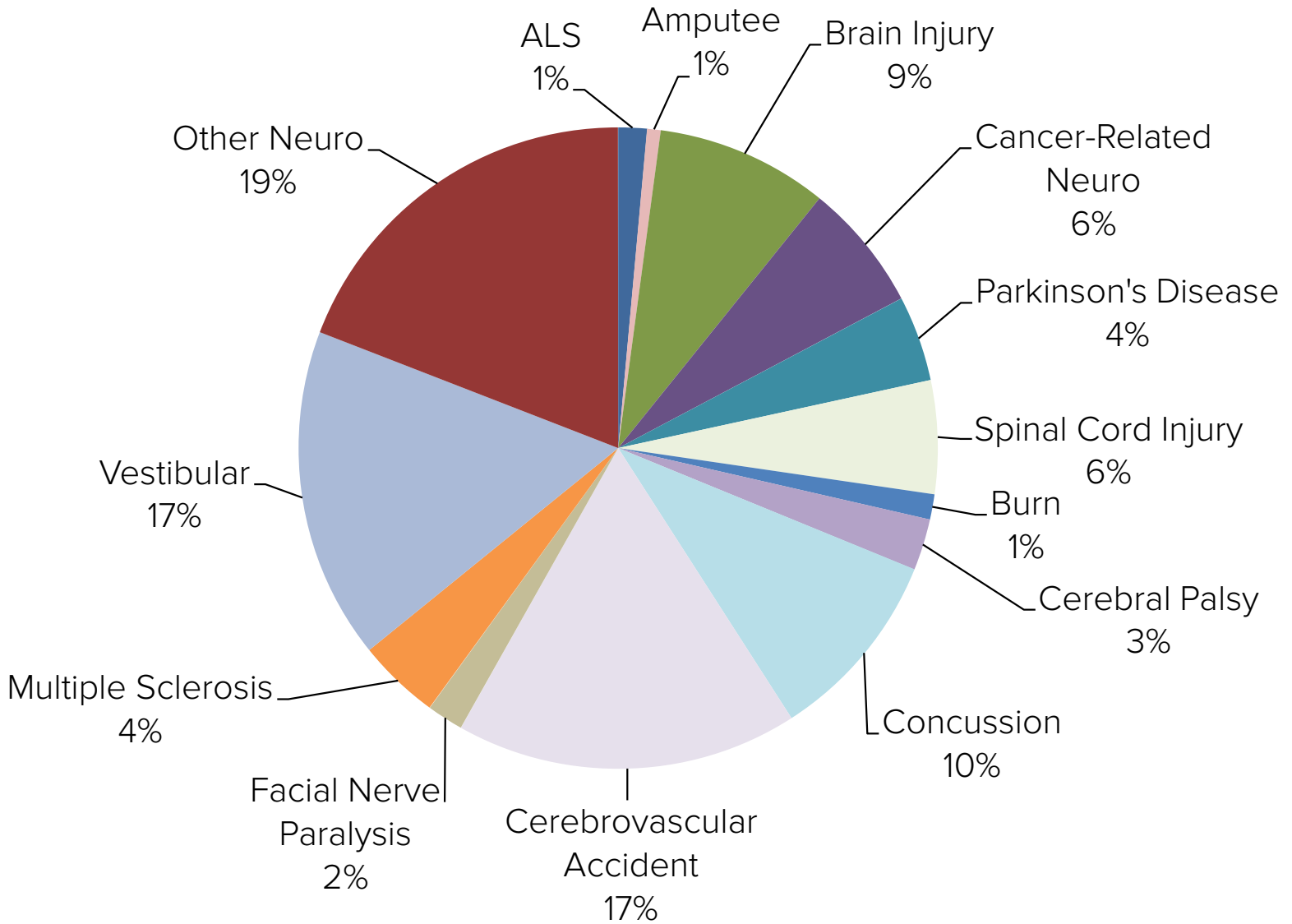
OSUWMC Outpatient Rehabilitation embodies this commitment to continuously improve service quality and to focus on the satisfaction of the persons served by voluntarily participating in the CARF International Surveying process. CARF International is an independent, accrediting body of health and human services. CARF accreditation means that OSUWMC Outpatient Rehabilitation has demonstrated compliance to proven standards for business practices and is strongly committed to continuous quality improvement. OSUWMC Outpatient Rehabilitation's commitment to excellence is periodically evaluated by on-site surveys and reconfirmed annually.

OSUWMC Outpatient Rehabilitation began its legacy of CARF accreditation in 1987 and we continue to maintain the high standards of CARF accreditation to this day. Our most recent accreditations include:

- Comprehensive Outpatient Medical Rehabilitation
- Brain Injury Program Adults
- Spinal Cord System of Care

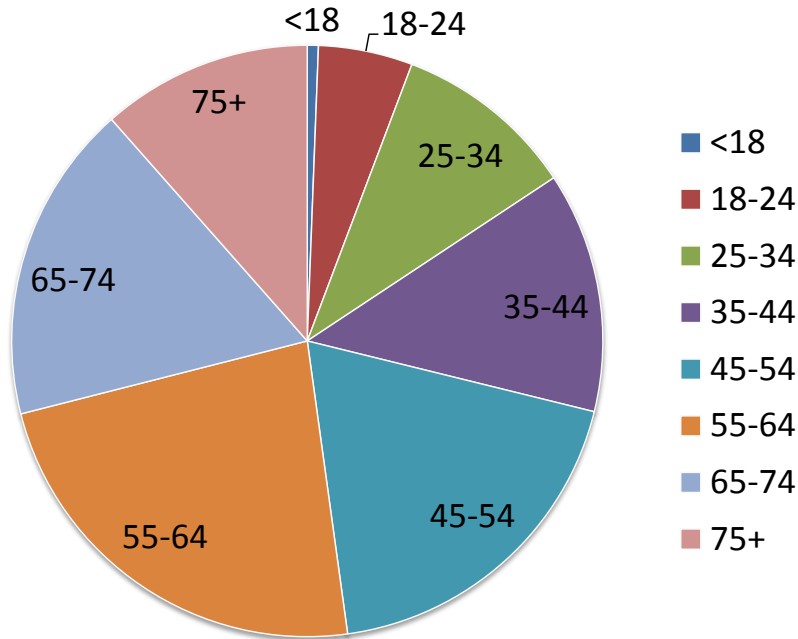


## Patient Diagnosis Breakdown



# Demographics of the Persons Served with Neurologic Conditions

**Age of Persons Served in FY17**

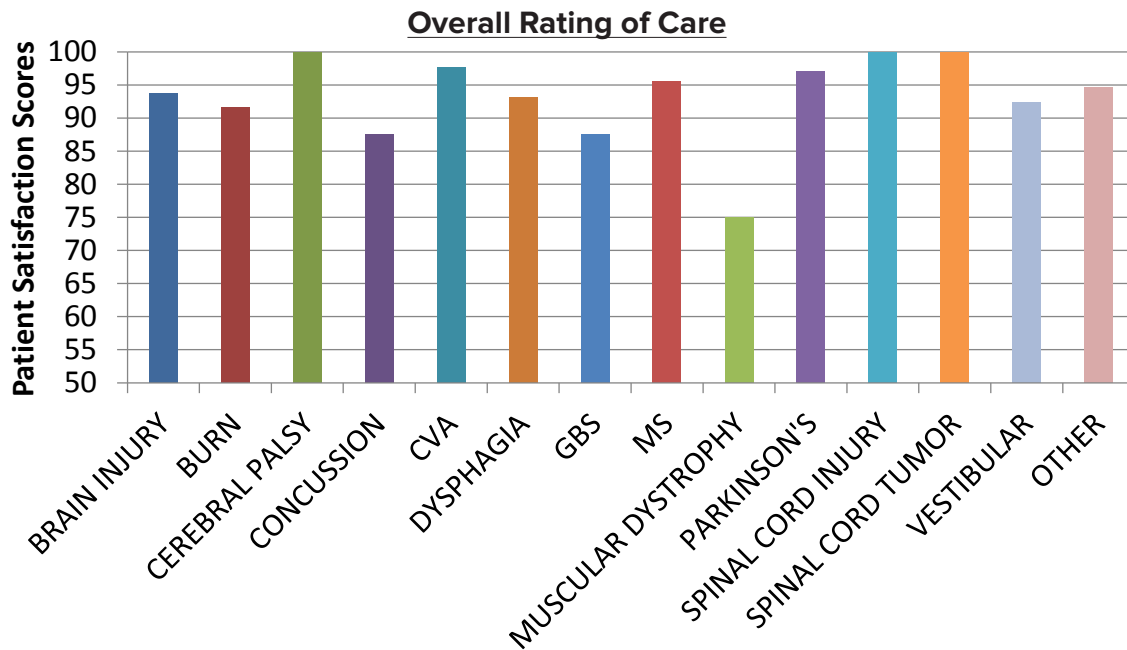


Race	Persons Served
WHITE	1264
AFRICAN AMERICAN	261
OTHER	51
ASIAN OTHER	14
AMER INDIAN/ALASKAN	8
MORE THAN ONE RACE	8
ASIAN CHINESE	7
SOMALI	6
ASIAN KOREAN	6
AFRICAN OTHER	5
ASIAN INDIAN	5
UNKNOWN (TO PATIENT)	4
REFUSED TO ANSWER	2
NTV HAWAIIAN/PCF ISL	2
NEPALI	2
NO RACE LISTED	2
ASIAN JAPANESE	1
MIDDLE EASTERN NORTHERN AFRICAN	1
ASIAN VIETNAMESE	1

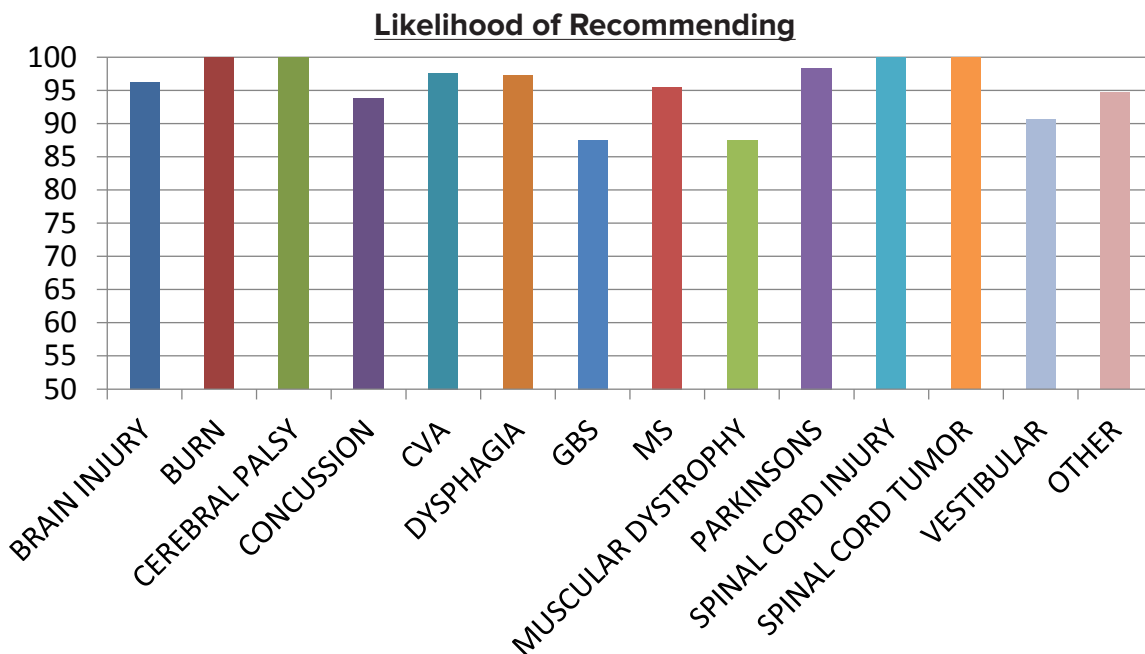
Gender	Persons Served
FEMALE	888
MALE	733



Every Patient at OSUWMC Outpatient Rehabilitation is evaluated and an individualized Plan of Care is developed for them in conjunction with their therapist(s). Within that plan, goals are set and agreed upon by the patient and their therapist(s) and a Predicted Outcome is established. **In Fiscal Year 2017 88% of our neurologic patients met their predicted outcome.**



This graph indicates the overall patient satisfaction for Fiscal Year 2017 for neurologic conditions.

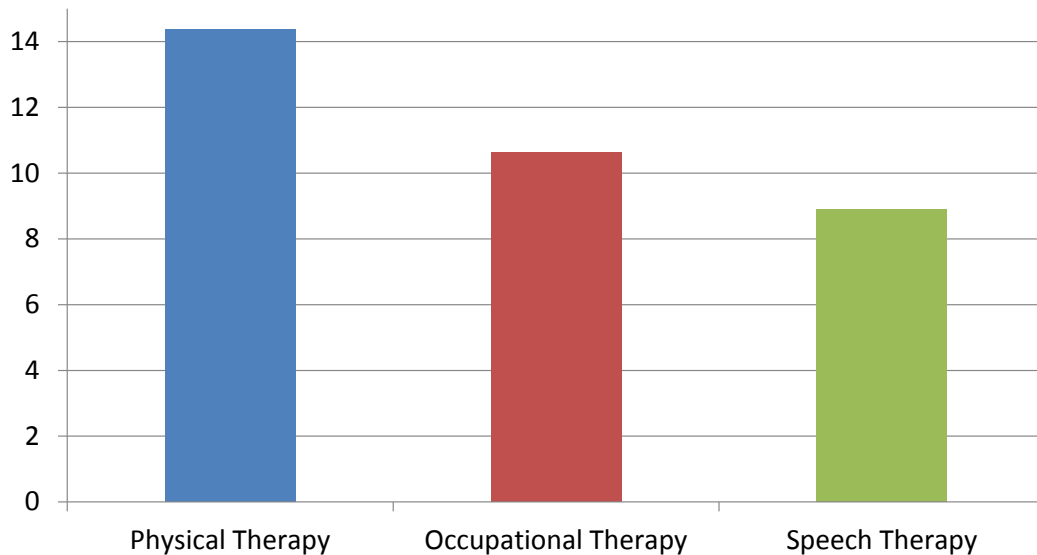


This graph shows our patients with neurologic diagnoses "likelihood of recommending" our services to others for Fiscal Year 2017.



The number of therapy visits varies for every individual. These numbers are determined by diagnosis, goals, progress and insurance. Below are the averages for therapy visits by discipline (Physical Therapy, Occupational Therapy and Speech Therapy). As each patient is an individual, so are the respective number of treatment sessions that they will receive for an episode of care. Treatment session range from 2 (for things like establishing a home exercise program) to over 100 (for a complex injury).

**Average Number of Visits**



During Fiscal Year 2017 we served patients from a majority of the 88 Ohio counties. Although the majority of our patients were Franklin County, we served patients from a total of 88 different counties from many surrounding states including Pennsylvania, New Jersey, Indiana, Virginia, West Virginia, Illinois and beyond.