MyChart

Manage your health care anytime, anywhere.

The Ohio State University Wexner Medical Center's patient portal, MyChart, is an easy and safe online tool to manage your health care.

Manage appointments and find care now

- View existing appointments and schedule new appointments online
- Reserve a spot in line at Walk-In Care or AfterHours Care
- View Emergency Department wait times and let them know you are on the way

Communicate with your care team

- Message your doctor non-urgent questions
- Get medical advice through an e-Visit message

Securely access your medical information

- Receive a notification when your test results are available to view
- Request a medication refill and select your preferred pharmacy
- Pay your bill or set up a payment plan
- Manage healthcare proxies for your child or family members from your account

Get more with the Ohio State MyHealth mobile app

- Log in or create your MyChart account
- Find a new doctor and read patient reviews
- Get directions and real-time parking garage information
- Stay up to date on the latest health news

MyHealth

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Learn more about these and other features at
wexnermedical.osu.edu/myhealth

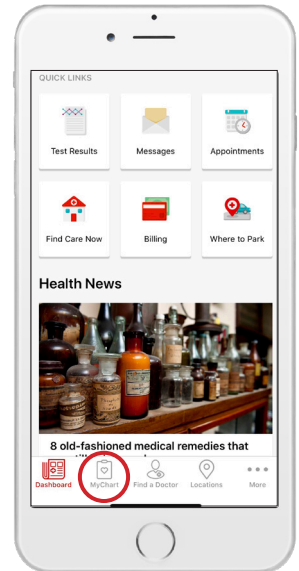# MyChart Quick Start Guide

STEP 1: Get the Ohio State MyHealth mobile app

- Use your smartphone camera to scan the QR code at right and download MyHealth from your Apple app store or Google Play store.

STEP 2: Sign up or log in

- **Sign up for MyChart**

  - Ask your care team for an activation code and your Medical Record Number. If you have recently had an appointment, you may already have an activation code that was automatically generated for you and sent to the email address you have on file.

- **No activation code?**

  - Create your account online by providing personal information, including your Social Security number, to verify your identity.

- **Already have a MyChart account?**

  - Log in to your existing account at mychart.osu.edu or using the MyChart icon located in the MyHealth mobile app.

QUICK START TIPS:

- Turn on notifications and location services to stay up to date on the latest features.
- Text OSUWMC to 622622 to sign up for appointment reminders via text.
- **Using a desktop computer?** Visit mychart.osu.edu to access your account.
- For questions or support getting started, contact MyChart Technical Support at 866-966-6975 or **MyChartTechSupport@osumc.edu**.

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Learn more about the benefits of MyChart and MyHealth by visiting **wexnermedical.osu.edu/myhealth**